

Short Code Disclosures

1. DuPont Community Credit Union offers members the convenience of SMS/text alerting for many kinds of Online Banking activities. Members can opt in to receive texts when someone logs in to their account, when transactions over a certain limit occur, to receive one-time passcodes, and more.
2. You can cancel SMS alerts at any time by visiting the Alerts page in Online Banking and changing your settings at an individual alert level. To stop all SMS messages from Online Banking to a phone number, just text STOP from the phone number you no longer wish to receive alerts. After you text STOP to us, we will send you an SMS message to confirm that you have been unsubscribed, and you will no longer receive SMS messages from us to that number. If you decide to opt in again with that number, you will need to "Verify" your phone number on the Profile settings page.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP to get more information, or you can contact us directly at 800.245.8085.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. The number of messages you receive will depend on the alerts you subscribe to and the frequency settings you choose. If you have any questions about your text plan or data plan, please contact your wireless provider.
6. PII (personal identifiable information) obtained from this short code will not be shared with third parties for their own marketing.